

Day 'n' Night Teller Telephone Transaction System - 202-589-0005

*** Using the System ***

The **first time** you call GPOFCU's Telephone Transaction System, you will be asked to enter your GPOFCU member account number and full Social Security number. The system will then require you to enter a four-digit self-selected personal identification code for future use when you call to access your account.

Telephone Transaction System

Dial the Day 'n' Night Teller number: 202-589-0005. Follow the prompts the first time you call. The Main Menu offers 4 choices (underlined items below) with sub-menus below each Main Menu item. Follow the menu-driven selections for your transactions.

Main Menu	
<u>Option 1 - Account Balance & History</u>	
Option 1	Current Balances
Option 1	Savings
Option 2	Checking/Draft Account*
Option 3	LOC Loan Balance
Option 4	Balance for any Suffix
Option 5	List all Active Loans
Option 2	History of Deposits
Option 1	Direct Deposit to Savings
Option 2	All Deposits to Savings
Option 3	Direct Deposit to Checking/Draft
Option 4	All Deposits to Checking/Draft
Option 5	All Deposits for any Suffix
Option 3	History of Withdrawals
Option 1	Withdrawal from Checking/Draft
Option 2	ATM W/D from Savings
Option 3	ATM W/D from Checking/Draft
Option 4	ACH W/D from Savings
Option 5	ACH W/D from Checking/Draft
Option 6	All W/D from any Suffix
Option 4	YTD Interest and Dividends
Option 1	YTD Dividends Savings
Option 2	YTD Dividends Checking/Draft
Option 3	YTD Interest LOC Loan
Option 4	YTD Dividends/Interest Any
Option 5	Cleared Checks/Drafts
Option 1	Check/Draft Account Withdrawals
Option 2	Single Cleared Check/Draft
Option 6	List All Active Loans
Option 7	Complete Transaction History (enter 3-digit account suffix)

Main Menu	
<u>Option 2 - Perform Transfers & Withdrawals</u>	
Option 1	Perform Transfers
Option 1	Savings to Checking/Draft Account
Option 2	Checking to Savings
Option 3	LOC Advance to Checking/Draft
Option 4	Transfer between Suffixes
Option 2	Check Withdrawals
Option 1	Check Withdrawal from Savings
Option 2	Check W/D from Checking/Draft
Option 3	Check Withdrawal Any Suffix
Option 4	Enter Stop Payment

Main Menu	
<u>Option 3 - Calculate Loan Payment</u>	
Option 1	Calculate Loan Payment
Option 2	Calculate Amount to be Borrowed

Main Menu	
<u>Option 4 - Special Services</u>	
Option 1	Change PIN
Option 2	Change Account
Option 3	List All Loans

Main Menu
Options 5 through 7 - [these actions not available]



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 System
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* Checking Account is the same as Draft Account