

Day 'n' Night Teller Telephone Transaction System - 202-589-0005

*** Using the System ***

The first time you call GPOFCU's Telephone Transaction System, you will be asked to enter your GPOFCU member account number and full Social Security number. The system will then require you to enter a four-digit self-selected PIN for future use when you call to access your account.

Dial the Day 'n' Night Teller number: 202-589-0005. Follow the prompts the first time you call. The Main Menu offers 4 choices (underlined items below) with sub-menus below each Main Menu item. Follow the menu-driven selections for your transactions.

Main Menu

Option 1 - Account Balance & History

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|-----------------|---|
| Option 1 | Current Balances |
| Option 1 | Savings |
| Option 2 | Checking/Draft Account* |
| Option 3 | LOC Loan Balance |
| Option 4 | Balance for any Suffix |
| Option 5 | List all Active Loans |
| Option 2 | History of Deposits |
| Option 1 | Direct Deposit to Savings |
| Option 2 | All Deposits to Savings |
| Option 3 | Direct Deposit to Checking/Draft |
| Option 4 | All Deposits to Checking/Draft |
| Option 5 | All Deposits for any Suffix |
| Option 3 | History of Withdrawals |
| Option 1 | Withdrawal from Checking/Draft |
| Option 2 | ATM W/D from Savings |
| Option 3 | ATM W/D from Checking/Draft |
| Option 4 | ACH W/D from Savings |
| Option 5 | ACH W/D from Checking/Draft |
| Option 6 | All W/D from any Suffix |
| Option 4 | YTD Interest and Dividends |
| Option 1 | YTD Dividends Savings |
| Option 2 | YTD Dividends Checking/Draft |
| Option 3 | YTD Interest LOC Loan |
| Option 4 | YTD Dividends/Interest Any |
| Option 5 | Cleared Checks/Drafts |
| Option 1 | Check/Draft Account Withdrawals |
| Option 2 | Single Cleared Check/Draft |
| Option 6 | List All Active Loans |
| Option 7 | Complete Transaction History
(enter 3-digit account suffix) |

Main Menu

Option 2 - Transfers & Withdrawals

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|-----------------|-------------------------------|
| Option 1 | Perform Transfers |
| Option 1 | Savings to Checking |
| Option 2 | Checking to Savings |
| Option 3 | LOC Advance to Checking |
| Option 4 | Transfer between Suffixes |
| Option 2 | Check Withdrawals |
| Option 1 | Check Withdrawal from Savings |
| Option 2 | Check W/D from Checking |
| Option 3 | Check Withdrawal Any Suffix |
| Option 4 | Enter Stop Payment |

Main Menu

Option 3 - Calculate Loan Payment

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| Option 1 | Calculate Loan Payment |
| Option 2 | Calculate Amount to be Borrowed |

Main Menu

Option 4 - Special Services

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|----------|----------------|
| Option 1 | Change PIN |
| Option 2 | Change Account |
| Option 3 | List All Loans |

Main Menu

Options 5 through 7 - these actions not available



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 Telephone Transaction
 System
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* Checking Account is the same as Draft Account